## ELEMENTS OF STATISTICS FOR THE PHARMACEUTICAL QUALITY CONTROL USING MICROSOFT EXCEL®

## TABLE OF CONTENTS

- INTRODUCTION
- DESCRIPTIVE STATISTICS WITH EXCEL
- INFERENTIAL STATISTICS WITH EXCEL
- PARAMETER ESTIMATION
- HYPOTHESIS TEST
- LINEAR REGRESSION WITH EXCEL
- CONCLUSIONS


## INTRODUCTION

# Why we need STATISTICS? 

FROM A VERY GENERAL STANDPOINT:

## To distinguish Signal from Noise !

## Statistics allows information to be synthesized and converted INTO « READY-TO-USE » KNOWLEDGE

## INTRODUCTION

## What is STATISTICS ?

In general terms, close to the use we will make of it here, Statistics can be defined as:

Set of logical and mathematical-probabilistic tools for the study of real phenomena that occur with repeated determinations characterized by variability

## INTRODUCTION

STATISTICS can be sub-divided into two categories (DESCRIPTIVE, INFERENTIAL) which respond more to the needs of schematization: in real applications there are no such clear boundaries.

- DESCRIPTIVE STATISTICS: data collection and analysis by means of graphs and summary indices (position, variability and shape).
- INFERENTIAL STATISTICS: set of methods that allow to generalize results based on a partial observation (sample) : process in inductive inference !


# DESCRIPTIVE STATISTICS 

 WITH EXCEL®
## DESCRIPTIVE STATISTICS

Qualitative data are represented using PIe Charts if no order relationships can be established.


Percentage of defects in tablets


| - Weight variation - Friability | - Hardness |
| :--- | :--- |
| - Picking | - Capping | - Laminating

- Sticking
- Chipping

Percentage of defects in tablets


| - Weight variation | - Friability | - Hardness |
| :--- | :--- | :--- |
| - Picking | - Capping | - Laminating | - Chipping

## DESCRIPTIVE STATISTICS

QUALITATIVE DATA are represented using BAR CHARTS if an order relationship can be established.


DESCRIPTIVE STATISTICS
Percentage of


## Excel convention

column on the left : $x$-axis
column(s) on the right : $y$-axis


## DESCRIPTIVE STATISTICS

Discrete Quantitative Data are represented using individual value plots.



DESCRIPTIVE STATISTICS


## DESCRIPTIVE STATISTICS

CONTINUOUS QUANTITATIVE DATA are represented using HISTOGRAMS which are useful not only to understand the distribution of values (i.e., central tendency, variability, shape) and look for outliers.

| Assay (\%) |
| :---: |
| 95,9 |
| 96,5 |
| 96,3 |
| 96,3 |
| 95,8 |
| $\ldots \ldots .2$ |
| 96,2 |
| 96,2 |
| 95,7 |
| 95,3 |
| 95,6 |
| 95,8 |
| 96,1 |
| $\ldots$ |
| 95,8 |
| 96,0 |
| 96,2 |
| 96,2 |
| 96,0 |

Recommendation: check different numbers of bins !


Histogram of Assay values (5 bins)



DESCRIPTIVE STATISTICS

histogram can be completed with a vertical line showing, for instance the arithmetic mean of the data set.


## DESCRIPTIVE STATISTICS

HISTOGRAMS are also useful reveal multimodal distributions.


## DESCRIPTIVE STATISTICS

Assay value (\%)
86,6
88,2
86,4
88,3
85,4
89,9
84,8
87,0
89,6
88,8
86,1
87,9
83,0
88,5
87,2
88,0
86,5
87,5
87,0
87,0

CONTINUOUS QUANTITATIVE DATA can also be effectively represented even using BOX PLOTS


## DESCRIPTIVE STATISTICS

$1^{\text {st }}$ Quartile, Q1: $\quad 25 \%$ of the data $\leq$ this value Median, Q2: $\quad 50 \%$ of the data $\leq$ this value $3^{\text {rd }}$ Quartile, Q3: $\quad 75 \%$ of the data $\leq$ this value Interquartile range: 50\% of the data

Whiskers:

Outlier : extend to the minimum / maximum date point within 1.5 IQR from the bottom / top of the box
observation beyond upper or lower whisker, i.e., over 1.5IQR

J.W. Tukey, Exploratory Data Analysis, Addison Wesley, 1977

## DESCRIPTIVE STATISTICS

## What does a Boxplot tell us at a glance?

- If it looks «compact» : most of the data are like each other since there are so many values in a narrow range
- If it looks «stretched» : most of the data are quite different from each other, as the values spread over a wide range
- If the median is close to the bottom: most of the data will have the lower range values
- If the median is close to the top: most of the data will have the higher values of the range
- If the median is not in the center data distribution will be «tailed»

Previous types of plots are useful for multiple data sets comparisons such as, for instance:


## DESCRIPTIVE STATISTICS



Operator 1 Operator 2 Operator 3
9,0
9,2
9,6
8,9
9,5

## 8,7

8,1
9,6
9,5
9,6
9,6
8,7
9,5
9,5
9,5


## DESCRIPTIVE STATISTICS

time series is a sequence of data points listed (or graphed) in time order. This type of graphs are also known as Line Graphs.


## Please, duly consider the following quote:

« ...TIME SERIES PLOTS and HISTOGRAMS can be thought as COMPLEMENTARY TO EACH OTHER. While the histogram collapses all the data, showing its overall shape, the time series plot stretches out the data showing the sequential information that is obscured by the histogram. "

## DESCRIPTIVE STATISTICS

Pareto chart allows you to sort the causes of defects in a process according to their relative importance.



## DESCRIPTIVE STATISTICS

To show mean values with margins of error: interval plot.

then remove the line and leave just the markers. Select error bars and add them.

## DESCRIPTIVE STATISTICS

## RECOMMENDATION

When conducting data studies, never forget to contextualize them (e.g., report specification limits)



## DESCRIPTIVE STATISTICS

- all examples until now refer to one variable
- in case of two continuous variables:


## scatterplot

- the scatterplot here on the side shows an approximately linear relationship between height and weight, but it does not give any quantitative measure of this relationship !
- Correlation only measures the strength and the direction of association between two
 variables. STATISTICS

Never forget the



## Anscombe's Quartet <br> ! That's a reason to plot data !



F.J. Anscombe, Graphs in Statistical Analysis, American Statistician, Vol. 27, No. 1 (1973)

## DESCRIPTIVE STATISTICS

With the term summary indices, or statistics we mean, in practice, numerical indicators that are functions of data. They are of three types:

- Position Indices: indicators that give an idea of distribution's central tendency. They are of two types:
- non-analytical (median, mode, percentiles) and
- analytical (analytical means)
- Variability Indices: indicators of the diversity / multiplicity of the values of a given variable.
- Shape Indices: indicators of the shape of a data distribution

DESCRIPTIVE STATISTICS

MODE : the value that appears most often in a data set, =MODE.SNGL() and =MODE.MULT()






| Scatter Plot of a Bimodal Data Distribution |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\square$ |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| 20 |  |  |  |  |  |
| - | 50 | $\bigcirc \bigcirc$ | $\bigcirc$ | $\sim^{\circ}$ | 20 |
|  |  |  |  |  |  |

## DESCRIPTIVE STATISTICS

## Mode (cont.):





A golden rule: use multiple data visualization tools!

DESCRIPTIVE STATISTICS

Median : the middle point in a dataset, =MEDIAN()


Boxplot of a Zero Modal Data Distribution



## DESCRIPTIVE STATISTICS

- The algebraic (or analytical) means are generally defined by the formula:

$$
\mu^{r}=\left(\frac{1}{n} \sum_{i=1}^{k} x_{i}^{r} n_{i}\right)^{1 / r}
$$

That for $r=1$ becomes the well-known ARITHMETIC MEAN:

$$
\mu=\frac{1}{n} \sum_{i=1}^{k} x_{i} n_{i}
$$

e.g.: given: $3,5,10$ the arithmetic mean is: $\mu=\frac{1}{3}(3 \times 1+5 \times 1+10 \times 1)=\frac{1}{3}(18)=6$

## DESCRIPTIVE STATISTICS

Arithmetic Mean: the middle point in a dataset, =AVERAGE()

|  | $\begin{gathered} \text { mean }=100 \text { s.d. }= \\ 0.5 \end{gathered}$ | $\begin{gathered} \text { mean }=100 \text { s.d. }= \\ 2 \end{gathered}$ |
| :---: | :---: | :---: |
|  | 100,427 | 100,776 |
|  | 99,992 | 99,649 |
|  | 99,673 | 99,228 |
|  | 100,267 | 96,328 |
|  | 100,459 | 101,338 |
|  | 100,518 | 101,583 |
|  | 100,747 | 101,418 |
|  | 101,116 | 101,269 |
|  | 100,435 | 99,972 |
|  | 100,560 | 100,431 |
|  | 100,038 | 97,927 |
|  | 99,527 | 99,010 |
|  | 100,698 | 98,280 |
|  | 99,966 | 101,136 |
|  | 100,485 | 103,159 |
| Mean | 100,327 | 100,100 |



Position Indices alone are insufficient to fully describe a given distribution of data!

## DESCRIPTIVE STATISTICS

The previous slides have actually introduced the need for a second type of summary indexes, namely:

## Variability Indices

whose purpose is to measure variability!

A common feature of the variability indices is that of being zero in the absence of variability and growing in value as the variability increases!

## DESCRIPTIVE STATISTICS

The most widely used «dispersion indices with respect to a center » (i.e., the arithmetic mean) are:

- Range
- Variance
- Standard Deviation
- Coefficient of Variation


## DESCRIPTIVE STATISTICS

- Range - It is the simplest dispersion index.
- It is equal to the maximum value minus the minimum value.


Range $=$ Maximum age - Minimum age $=57-27=30$

## DESCRIPTIVE STATISTICS

- Standard Deviation - measures the degree of dispersion of a dataset relative to the arithmetic mean.

$$
s=\sqrt{\frac{\sum_{i=1}^{n}\left(X_{i}-\bar{X}\right)^{2}}{n-1}}
$$

where: " n " is the number of elements forming the dataset
" $X_{i}$ " is the value of each observation in the dataset
" $\bar{X}$ " is the mean value of all observations forming the dataset

- The standard deviation has the same units of measurement as the variable under study!


## DESCRIPTIVE STATISTICS

- Standard Deviation



## DESCRIPTIVE STATISTICS

- While $\boldsymbol{s}$ refers to the sample, $\boldsymbol{\sigma}$ refers to the population.

$$
s=\sqrt{\frac{\sum_{i=1}^{n}\left(X_{i}-\bar{X}\right)^{2}}{n-1}} \quad \sigma=\sqrt{\frac{\sum_{i=1}^{n}\left(X_{i}-\bar{X}\right)^{2}}{n}}
$$

- The reason for the difference between the two denominators is simply that if you divided by $n$, the standard deviation (or variance) of the sample would underestimate the standard deviation (or variance) of the population. That is, it would be a «distorted statistic ».


## DESCRIPTIVE STATISTICS

- Variance - is the square of standard deviation.

$$
s^{2}=\frac{\sum_{i=1}^{n}\left(X_{i}-\bar{X}\right)^{2}}{n-1}
$$

Where " n " is the number of the samples.
" $X_{i}$ " is the value of each observation.
" $\bar{X}$ " is the mean value of all the samples.

## DESCRIPTIVE STATISTICS



| A | B |
| :--- | :---: |
| Individual | Age |
| Young trainee | 27 |
| Young student | 27 |
| Medical doctor | 33 |
| Business woman | 46 |
| Cook | 57 |
| Max | 57 |
| Min | 27 |
| Range $=$ Max-Min |  |

## Sample Standard Deviation Calculation



DESCRIPTIVE STATISTICS

## Sample Variance Calculation



## DESCRIPTIVE STATISTICS

The variance, unlike the standard deviation, has the property of additivity. This means that if the elementary data form subgroups, then the total variance can be obtained as the sum of the variance "within groups" and the "variance between groups":

$$
\sigma^{2}=\sigma_{\text {Within }}^{2}+\sigma_{\text {Between }}^{2}
$$

This « variance decomposition theorem» is the basis of the so-called

## Analysis of Variance or ANOVA

> The « between variance», $\sigma_{\text {Between }}^{2}$, or «variance of group means», measures how different the group means are from each other.
$>$ The « within variance», $\sigma_{\text {Within }}^{2}$, or « mean of group variances», provides a summary of the level of variability present within each data group.
> In applying these criteria to regression analysis using the Least Squares Method, the $\sigma_{\text {Between }}^{2}$ is called the explained variance while the $\sigma_{\text {Within }}^{2}$ is called the residual variance.

## DESCRIPTIVE STATISTICS

Example: Let's consider the four series of pH values below which, at first glance, look quite similar ...

What can we say?

| pH1 | pH2 | pH3 | pH4 |
| :--- | :--- | :--- | :--- |
| 5,12 | 5,02 | 5,27 | 5,42 |
| 4,94 | 5,17 | 5,29 | 5,42 |
| 5,18 | 5,11 | 5,30 | 5,42 |
| 5,04 | 4,91 | 5,31 | 5,39 |
| 5,15 | 4,99 | 5,30 | 5,42 |



## DESCRIPTIVE STATISTICS

Using the "Data Analysis" tool shown here below running ANOVA One-Way is very simple.


## DESCRIPTIVE STATISTICS

Let's see ANOVA One-Way (or One factor) results:

| Groups | Count | Sum | Mean | Variance |
| :---: | :---: | :---: | :---: | :---: |
| pH1 | 5 | 25,43 | 5,09 | 0,0087 |
| pH2 | 5 | 25,19 | 5,04 | 0,0101 |
| pH3 | 5 | 26,48 | 5,30 | 0,0002 |
| pH4 | 5 | 27,07 | 5,41 | 0,0001 |
| ANOVA |  |  |  |  |


| ANOVA |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Source of variation | Sum of Squares | dof | Mean of Squares | F calculated | Significance value | F tabulated |
| Between groups | 0,4690 | 3 | 0,1563 | 32,5928 | 0,0000 | 3,2389 |
| Within groups | 0,0767 | 16 | 0,0048 |  |  |  |
|  |  |  |  |  |  |  |
| Total | 0,5458 | 19 |  |  |  |  |

## DESCRIPTIVE STATISTICS

## What does ANOVA One-Way tell us?

> The means of squares (or variances) are greater between data groups than within them. In other words:
variability (measured by the deviation from the mean) is higher between groups than within them!

F calculated > F tabulated : average values of the data groups are significantly different from each other

Consider that this result is what is normally obtained by comparing series of data, such as happens for example for APQR.

## ANOVA possible applications?

## Comparison of multiple data series such as:

- Yields of different lots obtained using the same process or different processes
- Assay values of lots listed in an Annual Product Quality Review
- Impact of different catalyst on chemical reaction rates
- Impact of fertilizer type, planting density and planting location in the field on final crop yield
- etc.


## DESCRIPTIVE STATISTICS

A very important and useful index of variability is the Coefficient of Variation which is defined as:

$$
\mathrm{CV}=\mathrm{RSD}=\frac{\sigma}{\mu} \quad \text { or } \quad \mathrm{CV} \%=\mathrm{RSD} \%=\frac{\sigma}{\mu} \times 100
$$

The usefulness of this index derives from the fact that it allows you to compare the variability of two different distributions of data!

This characteristic is very important if you think about how often the problem arises of comparing, for example, the variability in the yields of two processes (or of the same process but conducted in different conditions / places) or the variability of two machines, etc.

## DESCRIPTIVE STATISTICS

Let's consider, for example, the four series of pH values we have just examined using ANOVA. CV\% can be easily calculated from ANOVA's SUMMARY adding two columns: Standard Deviation and CV\% as follows:


CV\% values reflect boxplots of slide 45!

## DESCRIPTIVE STATISTICS

The third type of indices are the:

## Shape Indices

- In general terms it can be said that if the Averages give an idea of the order of magnitude of the data series, the Variability Indices measure the difference between the values and the Shape Indices describe the distancing of the data distribution from the symmetrical form (or bell).


## DESCRIPTIVE STATISTICS

- Fisher or Skewness asymmetry index: it is a shape index that allows to evaluate the degree of deviation of a distribution with respect to a perfectly symmetrical trend.

$$
\gamma_{1}=\frac{1}{\sigma^{3}}\left[\frac{1}{N} \sum_{i=1}^{k}\left(x_{i}-\mu\right)^{3} n_{i}\right]
$$

if $\gamma_{1}>0$ : positive asymmetry or right tail ( Mode $<$ Median $<$ Mean )
if $\gamma_{1}<0$ : negative asymmetry or left tail ( Mean < Median < Mode )
if $\gamma_{1}=0:$ it's just a symptom of symmetry ( Mean = Median $=$ Mode )

## DESCRIPTIVE STATISTICS

- Kurtosis: is a shape index that allows you to evaluate the degree of flattening of a distribution around its central value.

$$
\gamma_{2}=\frac{1}{\sigma^{4}}\left[\frac{1}{N} \sum_{i=1}^{k}\left(x_{i}-\mu\right)^{4} n_{i}\right]
$$

if $\gamma_{2}>3$ : leptokurtic curve (pointed)
if $\gamma_{2}=3$ : mesokurtic or normokurtic curve (or Gaussian)
if $\gamma_{2}<3$ : platikurtic curve (flattened)


## DESCRIPTIVE STATISTICS

For Shape Indices Excel ${ }^{\circledR}$ provides specific functions, SKEW() and KURT(), or, alternatively, you can use the Data Analysis Tool:



## INFERENTIAL STATISTICS

 WITH EXCEL®
## INFERENTIAL STATISTICS

- Is that part of the Statistics that aims to make operational decisions and choices based on limited and provisional information.
- It can be summarized as : FROM FEW TO ALL and is based on a process known as:


## INFERENCE

i.e., the process of reaching a conclusion from a given set of statements (or premises)

- This process can be of two types: deductive and inductive


## INFERENTIAL STATISTICS

- Example 1: Deductive Argument (from general to the particular)

Premises: Socrates is a man All men are mortal
Conclusion: Socrates is mortal

## VALID ARGUMENT

- Example 2: Inductive Argument (from particular to the general)

Premises: Last September was the rainiest on record John's birthday is in September
Conclusion: It rained on John's last birthday PLAUSIBLE ARGUMENT

The basic problem in inductive inference is
to devise ways of measuring the strength of an inductive argument!

## INFERENTIAL STATISTICS

- To achieve this goal, Inferential Statistical makes use of two methodologies :
- Parameter Estimation and
- Hypothesis Testing


## INFERENTIAL STATISTICS

To do this work, some concepts are needed the most important of which is that of

## Probability and Probability Distribution

## WHY?

Simple ! Probability distributions, especially the "parametric" ones, are mathematical laws that represent real «reference models ».

Once demonstrated that one of them can adequately describe the behavior of the data under analysis, it becomes immediate to make extrapolations with respect to such data.

## INFERENTIAL STATISTICS

According to the its classical definition (Laplace), Probability can be calculated dividing the number of successful times (or ways) an event occurs by the total number of possible outcomes if each outcome is equally likely.

$$
\begin{equation*}
P(E)=\frac{\text { Number of ways } E \text { can successfully occur }}{\text { Total number of possible outcomes of the experiment }} \tag{1}
\end{equation*}
$$

The term event identifies any possible outcome of an experiment.
An event can be simple if it consists of just one outcome (e.g., tossing a coin or a dice)
or compound if it contains more than one outcome (e.g., tossing a coin and a dice).

## INFERENTIAL STATISTICS

- The probability value is therefore a number between 0 and 1.
- The value 0 indicates an impossible event while the value 1 indicates a certain event.
- Rolling a dice, the probability that the number " 4 " will come out is $1 / 6$ since there are 6 possible events (as many as there are faces of the die) and the favorable event is only one.


## INFERENTIAL STATISTICS

Let's consider, for example, a few types of defects that could occur in glass vials:

| Class | Location | Defect type | Description |
| :---: | :---: | :---: | :---: |
| Critical | General | Crack | Fracture that penetrates completely through the glass wall. |
|  |  | Spiticule | Bead or string of glass that is adhered to the interior surface. |
|  | Finish | Broken Finish | A finish that has actual pieces of glass broken out of it |
| Major | Body | Ring off | A container that has separated into two pieces |
|  | Finish | Bent neck | The finish of the container is distorted to the extent that the plane of the seal surface is not perpendicular to axis of the body |
|  | General | Check | A discontinuity in the glass surface that does not penetrate through the glass wall |
|  |  | Chipped | Container with a section or fragment broken out (other than sealing surface) |
|  | Finish/Neck | Crizzle | A finish or neck that has several fine surface marks |
| .... | .... | ... | ... |

## INFERENTIAL STATISTICS

and assume that in a 1000000 clear glass vials batch, 30000 are flawed because of cracks, 10000 are flawed because of spiticules, 20000 are flawed because of bent neck and 40000 are yellow colored.


## INFERENTIAL STATISTICS

Let assume, for simplicity, that these defects are mutually exclusive and that the probability of observing any one of these events for a single vial is:

| Casual variable | Possible <br> Outcomes | Probability |
| :--- | :--- | :---: |
| Glass vial defect | Crack | 0.03 |
|  | Spiticule | 0.01 |
|  | Bent neck | 0.02 |
|  | Yellow color | 0.04 |

## INFERENTIAL STATISTICS

The probability of choosing at random an unacceptable vial (i.e., cracked, spiticuled, bent necked or yellow colored) is: $0.03+0.01+0.02+0.04=0.10$ or $10 \%$

Consequently, the probability of choosing at random an acceptable vial is:

$$
1-0.10=0.90 \text { or } 90 \%
$$

The four outcomes listed in the table and their associate probability values form a sample probability distribution which can be graphically represented as:

## INFERENTIAL STATISTICS



## INFERENTIAL STATISTICS

- A distribution (or probability distribution) is a set of values of a variable (in this case: glass vials defects), along with the associated probability of each value of the variable.
- Distributions are usually visualized plotting the variable on the $x$-axis and the probability on the $y$-axis
- In the example in the previous slide the distribution is discrete, i.e., it can assume a finite number of values.
- If, on the other hand, a random variable takes on all the values belonging to an interval ( $\mathrm{a}, \mathrm{b}$ ) then it is called continuous.


## INFERENTIAL STATISTICS



Poisson Distribution
Discrete data and Discrete probability curve


Normal Distribution
Continuous data and Continuous probability curve

## INFERENTIAL STATISTICS

- In general, distributions can be numerically described using three categories of parameters:
- central tendency (e.g., mean)
- variation / spread (e.g., variance, standard deviation)
- shape (e.g., skewness)
- The mathematical function that associates a probability value to each value assumed by the variable is called the probability function (Discrete Distribution) or probability density function (Continuous Distribution).


## INFERENTIAL STATISTICS

The most important probability distributions belonging to these two categories are:

- Binomial and Poisson : discrete
- Normal (or Gaussian) : continuous
- Student'st-distribution : continuous

Let's start with Poisson's Distribution

## INFERENTIAL STATISTICS

Introduced by Siméon Denis Poisson in a book he wrote regarding the application of probability theory to lawsuits (1837), it applies in diverse areas as:

- number of misprints on a page (or number of pages) in a book,
- number of people in a community living 100 years of age,
- number of wrong phone numbers dialed in a day,
- number of equipment failures in a given time period, etc.

Poisson's Distribution is known as the «distribution of rare events »

## INFERENTIAL STATISTICS

Beyond all these apparently abstract aspects, the Poisson Distribution represents a useful model for various phenomena in the pharmaceutical field such as, for example:

- Black particles in tablets or vials
- Microbial counts
- Acceptance sampling plans by attributes

■ etc.

## INFERENTIAL STATISTICS

Another area of application of the Poisson distribution is, for example, in the Acceptance Statistic Sampling.
Here is an example of construction of the Characteristic Operating Curve in the Poissonian case:

$$
\begin{gathered}
\boldsymbol{N}=100 \quad \boldsymbol{n}=10 \quad \boldsymbol{c}=2 \\
P_{a}(x)=\sum_{x=0}^{2} \frac{e^{-10 p} \times(10 p)^{x}}{x!}
\end{gathered}
$$

| $\mathbf{x}$ | $\mathbf{0 . 0 0}$ | $\mathbf{0 . 1 0}$ | $\mathbf{0 . 2 0}$ | $\mathbf{0 . 3 0}$ | $\mathbf{0 . 4 0}$ | $\mathbf{0 . 5 0}$ | $\mathbf{0 . 6 0}$ | $\mathbf{0 . 7 0}$ | $\mathbf{0 . 8 0}$ | $\mathbf{0 . 9 0}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{P a ( x )}$ | 1 | 0.9197 | 0.6767 | 0.4232 | 0.2381 | 0.1247 | 0.0620 | 0.0296 | 0.0138 | 0.0062 |

## INFERENTIAL STATISTICS




## INFERENTIAL STATISTICS

* The Normal Curve is due to the French mathematician Abraham De Moivre who mentioned it in a paper published on November 12, 1733.
* The statistical use of the normal distribution began with Laplace and Gauss (distribution of errors) and Quételet made large use of it in Social Statistics (the average man theory: the individual person was synonymous with error, while the average person represented the true human being).
* This distribution was first called normal distribution by Sir Francis Galton in his lecture on Typical Laws of Heredity held at the Royal Institution on February 9, 1877.
* In the pharmaceutical field it occurs quite often. A typical example is shown in the next slide.


## INFERENTIAL STATISTICS




## INFERENTIAL STATISTICS

Very similar to the Normal, and very useful, is the Student t-distribution or t-distribution.



## INFERENTIAL STATISTICS

Normal Distribution vs. Student's t-Distribution

|  | Normal (aka Gaussian) distribution | Student's <br> t-distribution |
| :---: | :---: | :---: |
| Type of distribution | continuous |  |
| Shape | bell-shaped, symmetrical, the tails approach the horizontal axis but never touch it |  |
| Mean = Median = Mode | Yes |  |
| Test statistic | $z=\frac{(\bar{x}-\mu)}{\sigma}$ | $t=\frac{(\bar{x}-\mu)}{\left(\frac{s}{\sqrt{n}}\right)}$ |
| Varies with sample size | No | Yes |
| To be used when | Population or process Standard Deviation is known or <br> Sample Size $\geq \mathbf{3 0}$ | Population or process Standard Deviation is unknown or Sample Size < 30 |

## INFERENTIAL STATISTICS

## What is the practical use of all this? <br> Let see a practical example!

## INFERENTIAL STATISTICS

Let's consider, for example, the 10 year data of a critical parameter (a reaction critical temperature) whose value must be between $85^{\circ} \mathrm{C}$ and $95^{\circ} \mathrm{C}$ otherwise the process leads to the formation of unwanted impurities.

Real Experimental Data


## INFERENTIAL STATISTICS

Experimental data can be approximated using a Normal random variable $X$ (the critical temperature) characterized by:

$$
\bar{x}=90,03^{\circ} \mathrm{C} \quad s=1.94{ }^{\circ} \mathrm{C}
$$

## Mathematical Model



$$
\begin{gathered}
\boldsymbol{f}(\boldsymbol{x})=\frac{1}{\sqrt{2 \pi} \boldsymbol{s}} \boldsymbol{e}^{-\frac{(x-\bar{x})^{2}}{2 s^{2}}} \\
-\infty<x<\infty
\end{gathered}
$$

The area under the curve equals 1 or 100\%

## INFERENTIAL STATISTICS

## What is the probability that $P\left(X<85^{\circ} \mathrm{C}\right.$ and $\left.X>95^{\circ} \mathrm{C}\right)$ ?

or, in other words, what is the probability that the critical temperature exceeds the foreseen limits?

| $\mathrm{P}(\mathrm{X} \leq 95.0)=$ | 0,9948 | $X \vee f_{x}=$ NORM.DIST(95;90,03;1,94;TRUE $)$ |
| :--- | :--- | :--- |
| $\mathrm{P}(\mathrm{X}<85.0)=$ | 0,0048 |  |
| $\mathrm{P}(85.0<\mathrm{X} \leq 95.0)=$ | 0,9900 |  |

The NORM.DIST function returns the normal distribution for the specified mean and standard deviation. If TRUE, it returns the cumulative distribution function; if FALSE, it returns the probability density function.

## INFERENTIAL STATISTICS

## What does this mean in practice?

There is about 1\% probability that the critical reaction parameter exceeds the specification limits!

## INFERENTIAL STATISTICS

## What does this mean in practice?

Based on these data there is about 1\% probability that the critical reaction parameter could exceed the limits

OOS results may be observed!

## INFERENTIAL STATISTICS

- This can be considered a simple example of


## Science based QA

since:

- The conformance (or criticality as in this case) to specifications can be demonstrated
- Any future actions can be taken correctly

> Better Science = Better Outcomes = Less Costs

## INFERENTIAL STATISTICS

## WARNING!

What we have just seen is none other than what, in the end, the Capability Analysis returns!

## INFERENTIAL STATISTICS

## Let's now go back to the

## Normal Distribution and its characteristics !

## INFERENTIAL STATISTICS

Normal Distributions that can be generated by varying mean ( $\mu$ ) and standard deviation ( $\sigma$ ) are infinite!


## INFERENTIAL STATISTICS

To simplify :

## STANDARDIZATION

In other words:

$$
Z=\frac{x-\mu}{\sigma}
$$

The Standardized Normal Distribution is characterized by:

$$
\bar{Z}=0 \quad \sigma_{Z}^{2}=1
$$

Standard Normal Distribution: mean $=0, s d=1$


## INFERENTIAL STATISTICS

* The z transformation allows to transform any Normal Distribution into the Standard Normal Distribution.
* The values of the $\mathbf{Z}$ test statistic are plotted along the horizontal axis and correspond to standard deviations.
* As an exercise, let's try to calculate the probability values between +1 and -1 or between +2 and -2 or between +3 and -3 using the Excel function:


## NORM.S.DIST

which returns the standard normal distribution. If TRUE, NORM.S.DIST returns the cumulative distribution function; if FALSE, it returns the probability mass function.

## INFERENTIAL STATISTICS

$>P(-1<Z<+1)==$ NORM.S.DIST(1;TRUE) - NORM.S.DIST(-1;TRUE) $=0,682689492$
~ 68,27\%
$>P(-2<Z<+2)==$ NORM.S.DIST(2;TRUE) - NORM.S.DIST(-2;TRUE) $=0,954499736$
95,45\%
$>P(-3<Z<+3)==$ NORM.S.DIST(3;TRUE) - NORM.S.DIST(-3;TRUE) $=0,997300204$
~ 99,73\%


## INFERENTIAL STATISTICS

## HOWEVER, ALWAYS REMEMBER THAT:

- In all cases, these are mathematical models with respect to which the distributions of real data are compared.
- the use of these models is convenient only because, by dealing with mathematical functions, the theory provides simple formulas for the calculation of practical parameters such as those just seen.


## INFERENTIAL STATISTICS

How can we practically and easily determine whether a given probability distribution is a reasonable model for the experimental data?

## PROBABILITY PLOT or QQ-Plot

> It deals of graphical methods that are used to compare the distribution of a set of experimental data with a theoretical reference distribution, usually the Normal.
$>$ If you want to statistically verify that the data follow a certain distribution, you have to use specific tests such as those of Kolmogorov-Smirnov or Anderson-Darling.

## INFERENTIAL STATISTICS

## What are Quantiles?

$>$ A quantile is a value that divides a dataset into equal-sized groups.
> If you divide a dataset into four equal parts, each part is called a quartile.
$>$ The first quartile (Q1) represents the $25^{\text {th }}$ percentile, the second quartile (Q2) represents the $50^{\text {th }}$ percentile (which is also the median), and the third quartile (Q3) represents the $75^{\text {th }}$ percentile. These quartiles are examples of quantiles.

## INFERENTIAL STATISTICS

The idea of a QQ-plot is straightforward: we want to form a scatterplot that relates our data values to the ideal values of the theoretical distribution.

How it works ? Simple:

- Data values are first arranged in increasing order
- For each data value $\boldsymbol{x}_{\boldsymbol{i}}$, we use the data to estimate the probability $\boldsymbol{p}_{\boldsymbol{i}}$ that a random value in the distribution we are sampling from is less than $\boldsymbol{x}_{\boldsymbol{i}}$
- Finally, the ideal values, or theoretical quantiles, $\boldsymbol{q}_{\boldsymbol{i}}$, are chosen from our comparison distribution. That is, $\boldsymbol{x}_{\boldsymbol{i}}$ is the same quantile in the data as in the comparison distribution (e.g., Normal).

INFERENTIAL STATISTICS


## INFERENTIAL STATISTICS

The fact that the data appear almost normally distributed is also indicated by the boxplot shown here, which is fairly symmetric, i.e., mean and median are very close values, the two halves of the box and whiskers are comparable.


## INFERENTIAL STATISTICS

Let us now consider the data that is certainly skewed as those distributed in a lognormal way and proceed as before.

| Raw Data | Sorted data, <br> $\boldsymbol{x i}$ | Ranking | Probability, <br> $\boldsymbol{p i}$ | Normal quantiles, <br> $\boldsymbol{q i}$ | Lognormal quantiles, <br> Inqi |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 0,5305 | 0,1510 | 1 | 0,03 | $-1,1406$ | 0,0077 |
| 0,7821 | 0,1737 | 2 | 0,10 | $-0,4382$ | 0,0103 |
| 0,8641 | 0,2469 | 3 | 0,17 | $-0,0388$ | 0,0208 |
| 0,9851 | 0,5224 | 4 | 0,23 | 0,2657 | 0,0739 |
| 1,0264 | 0,5305 | 5 | 0,30 | 0,5245 | 0,0756 |
| 0,1510 | 0,5591 | 6 | 0,37 | 0,7580 | 0,0816 |
| 2,1861 | 0,7821 | 7 | 0,43 | 0,9777 | 0,1292 |
| 0,1737 | 0,8186 | 8 | 0,50 | 1,1912 | 0,1369 |
| 0,8186 | 0,8641 | 9 | 0,57 | 1,4047 | 0,1465 |
| 0,5224 | 0,9851 | 10 | 0,63 | 1,6244 | 0,1714 |
| 1,0569 | 1,0264 | 11 | 0,70 | 1,8580 | 0,1797 |
| 0,2469 | 1,0569 | 12 | 0,77 | 2,1167 | 0,1858 |
| 4,7780 | 2,1861 | 13 | 0,83 | 2,4213 | 0,3738 |
| 0,5591 | 3,1874 | 14 | 0,90 | 2,8207 | 0,4900 |
| 3,1874 | 4,7780 | 15 | 0,97 | 3,5230 | 0,6153 |

## INFERENTIAL STATISTICS




## INFERENTIAL STATISTICS

In this case the situation of "imbalance" in the data distribution is also well indicated by the boxplots: that of raw data as is looks visibly asymmetrical while that of natural logarithm of raw data looks symmetrical.


## INFERENTIAL STATISTICS

In this case histograms are even more explicative.


## INFERENTIAL STATISTICS

## IF THE REAL DATA IS NOT NORMALLY DISTRIBUTED IT IS NOT THE END OF THE WORLD!

The data can be normalized by performing mathematical operations on them (e.g., natural logarithm, square root, reciprocal, etc.) or different types of tests can be used, the so-called «non-parametric tests».

An example for all: the TOTAL IMPURITIES CONTENT for a series of batches

## INFERENTIAL STATISTICS

Total Impurities Content (\%)
0,19
0,22
0,45
0,30
0,30
0,40
0,50
0,32
0,28
0,30
0,30
0,31
0,26
0,25
0,27

## INFERENTIAL STATISTICS

| Natural Logarith |
| ---: |
| Total Impurities Co |

$-1,6607$
$-1,5141$
$-0,7985$
$-1,2040$
$-1,2040$
$-0,9163$
$-0,6931$
$-1,1394$
$-1,2730$
$-1,2040$
$-1,2040$
$-1,1712$
$-1,3471$
$-1,3863$
$-1,3093$


## INFERENTIAL STATISTICS

| Natural Logarithm of Total Impurities content: Descriptive Statistics |  |
| :---: | :---: |
| Mean | -1,2017 |
| Standard Error | 0,0650 |
| Median | -1,2040 |
| Mode | -1,2040 |
| Standard Deviation | 0,2518 |
| Sample Variance | 0,0634 |
| Kurtosis | 0,4853 |
| Skewness | 0,4249 |
| Range | 0,9676 |
| Minimum | -1,6607 |
| Maximum | -0,6931 |
| Sum | -18,0250 |
| Count | 15 |



## INFERENTIAL STATISTICS

What is the probability that $P(X>0,50 \%)$ or $P(\ln X>-0,6931)$ ? or, in other words:

What is the probability that the Total Impurities Content could exceed the limit ?


## INFERENTIAL STATISTICS

## What does this mean in practice?

$>$ Based on these data there is more than $2 \%$ probability that the Total Impurities Content could exceed the upper specification limit
> OOS may be observed!

## INFERENTIAL STATISTICS

* In the examples shown up to now (i.e., critical temperature and total impurities content) the possibility of calculating the probability associated with a given range of values has been used.
* However, it is also possible to proceed "in the opposite direction" and this can be useful for practical cases such as the one in the next case study.
* For this purpose, Excel provides the NORM.INV function which returns the inverse of the normal cumulative distribution for a specified mean and standard deviation.


## INFERENTIAL STATISTICS

* Let's suppose we want to estimate the mean and standard deviation of a compressing process to produce tablets whose weight must be $50 \pm 2 \mathrm{mg}$.
- Let's say we want $99.7 \%$ of our tablets to fall within our specification limits ( 48 mg to 52 mg ). This is equivalent to allowing a total of $0.3 \%$ defects, or $0.15 \%$ on each side of the distribution (assuming it's symmetric).
* The z-scores corresponding to these defect rates can be found using the NORM.S.INV function in Excel, i.e.:
= ABS(NORM.S.INV(0.0015))

The result will be approximately 2.9677 . This is the number of standard deviations away from the mean that corresponds to the top and bottom $0.15 \%$ of the distribution.

## INFERENTIAL STATISTICS

* Now, let's estimate the mean ( $\hat{\mu}$ ) and standard deviation $(\hat{\sigma})$ using the following formulas:

$$
\begin{gathered}
\hat{\mu}=\frac{\left(L T L \times z_{U T L}\right)-\left(U T L \times z_{L T L}\right)}{z_{U T L}-z_{L T L}} \\
\hat{\sigma}=\frac{U T L-L T L}{z_{U T L}-z_{L T L}}
\end{gathered}
$$

where:

- UTL and LTL represent the Upper and Lower Tolerance Limits (i.e., 52 mg and 48 mg )
- $z_{U T L}$ and $z_{L T L}$ represent the standardized errors estimated using NORM.INV (i.e., 2.9677 and - 2.9677 )


## INFERENTIAL STATISTICS

Substituting these values into the formulas:

$$
\begin{aligned}
& \widehat{\mu}=\frac{((48 \times 2.9677)-(52 \times(-2.9677)))}{(2.9677-(-2.9677))}=50 \mathrm{mg} \\
& \hat{\sigma}=\frac{(52-48)}{(2.9677-(2.9677))}=0.67 \mathrm{mg}
\end{aligned}
$$

Therefore, the estimated mean ( $\widehat{\mu}$ ) will be 50 mg and the estimated standard deviation
$(\hat{\sigma})$ will be approximately 0.67 mg . This is the standard deviation that we need in order to ensure that $99.7 \%$ of our tablets are within the specification limits of 48 mg to 52 mg .

## INFERENTIAL STATISTICS

This last case study can also be considered a simple example of

## Science based QA

since the outcome of the compressing process is "modeled" on a logical basis (i.e., normally distributed weights) and it is not left to chance.

## Better Science $=$ Better Outcomes $=$ Less Costs

## PARAMETER ESTIMATION

## INFERENTIAL STATISTICS

Back to the introduction to Inferential Statistics methods, two big topics were mentioned and the first was:

## Parameter Estimation

which consists in the best evaluation of an unknown parameter of the population (for example, the mean $\mu$ or the standard deviation $\sigma$ ) using the sample data.

This evaluation can be of two types: punctual or by intervals.

## What does it mean ?

## INFERENTIAL STATISTICS

- punctual estimation methods provide, for the estimated parameters, a single value and do not offer any information on the precision of this value. For this reason, it is often preferred to use interval estimates that provide a range of possible values.
- from a "punctual" point of view, for example, the sample mean, $\bar{x}$, is an "appropriate estimator" of the unknown population mean, $\mu$, but this in no way implies that the sample mean coincides exactly with that of the population from which that sample comes.


## INFERENTIAL STATISTICS

- the method of interval estimates, due to Neyman, allows to determine, on the basis of sample observations, an interval called confidence interval, within which lies, with a prefixed probability (usually $95 \%$ or $99 \%$ or $0.95,0.99$ ) called level of confidence, $\boldsymbol{C}$, the true and unknown parameter to be estimated (e.g., $\mu$ or $\sigma$ ).
- The complement to 1 of $\boldsymbol{C}$ is the so-called Level of Significance and it is indicated with $\alpha$ ( $=1-\mathrm{C}$ ) and it equal to 0.05 or 0.01 .
- Level of Confidence, $\boldsymbol{C}$, and Level of Significance, $\boldsymbol{\alpha}$, measure the same thing: how sure we are that we are making the right decision or not !


## INFERENTIAL STATISTICS

## What is the practical use of all this? Let see two practical examples!

## INFERENTIAL STATISTICS



| Tablet weight (mg) Summary Statistics |  |
| :--- | :---: |
|  | $\mathbf{4 9 , 8 4}$ |
| Mean | 0,19 |
| Standard Error | 49,77 |
| Median | $\mathbf{0 , 8 3}$ |
| Standard Deviation | 0,70 |
| Sample Variance | 0,19 |
| Kurtosis | 3,35 |
| Skewness | 48,14 |
| Range | 51,48 |
| Minimum | 996,83 |
| Maximum | 20 |
| Sum | $\mathbf{0 , 3 9 0 6}$ |
| Count |  |
| Confidence Interval (95,0\%) | $\mathbf{0 , 3 6 3 8}$ |
|  | $\mathbf{0 , 3 8 8 5}$ |
| Confidence interval (95\%) normal distribution |  |
| Confidence interval (95\%) t-distribution | $\mathbf{0 , 4 7 8 1}$ |

## INFERENTIAL STATISTICS

A few remarks:

- The CONFIDENCE.NORM function returns the confidence interval for a population mean, using a Normal distribution while the CONFIDENCE.T function returns the confidence interval for a population mean, using a Student's t distribution.
- The CONFIDENCE.NORM function should be used with a sample "large enough" (i.e., 30 or more observations) while for smaller samples it is better using the CONFIDENCE.T function.
- The Confidence Interval calculated using the "Data Analysis" tool is more similar to the one obtained using the CONFIDENCE.T function rather than the CONFIDENCE.NORM function. This makes sense since the sample consisted of only 20 observations.


## INFERENTIAL STATISTICS

- Using the Confidence Level value (95\%) calculated using the "Data Analysis" tool, which is slightly higher as it is calculated assuming an "unknown variance", it is possible to calculate the Confidence Interval as shown on the side.
- Thus, with a 95\% probability, our validated process will produce tablets having an average weight between 49.65 mg and 50.04 mg .
- Among other things, this measure can tell us quickly and above all in a serious way, if our process is working well or not!

| Calculations |  |
| :--- | :---: |
| Confidence Interval (95,0\%) | 0,3906 |
| Count | 20 |
| Mean | 49,84 |
| Standard Deviation | 0,8345 |
| Confidence Interval for the Mean |  |
| Lower Limit | 49,65 |
| Upper Limit | 50,04 |

## INFERENTIAL STATISTICS

Now let's consider another case study that well illustrates the practical importance of using

Confidence Intervals

## INFERENTIAL STATISTICS

Let's consider, for example, a retrospective analysis of temperature measurements (e.g., for APQR) which should not exceed a limit of $100^{\circ} \mathrm{C}$. Individually none of the values is equal or greater to $100^{\circ} \mathrm{C}$ but....

| 2017 | 2018 | 2019 | 2020 | $\mathbf{2 0 2 1}$ |
| :--- | :--- | :--- | :--- | :--- |
| 91,0 | 97,0 | 98,8 | 93,2 | 95,0 |
| 93,8 | 90,8 | 99,4 | 91,0 | 95,7 |
| 97,4 | 91,8 | 98,0 | 87,1 | 94,2 |
| 95,4 | 96,7 | 89,5 | 88,5 |  |
| 79,2 | 93,3 |  |  |  |



## INFERENTIAL STATISTICS



## INFERENTIAL STATISTICS

## WARNING

> The example just shown does not apply only to a situation like the one described (e.g., APQR) but also, for example, to the management of OOS.
> An « anomalous data», in fact, is not so « anomalous » if the average of the population from which it derives is in an interval that exceeds a specific limit.

When investigating an OOS always look at the Confidence Interval !

## INFERENTIAL STATISTICS

## WARNING!

Using Excel, it is also possible to calculate other statistical intervals such as those of Prediction and Tolerance.

However, their calculation has not been considered here as it is a bit more laborious, and this would have further burdened the presentation.

## HYPOTHESIS <br> TESTING

## INFERENTIAL STATISTICS

Back to the introduction to Inferential Statistics methods, the second topic mentioned was:

## Hypothesis Testing

The statistical verification of the hypotheses evaluates the degree of reliability that can be attributed to them in the face of the empirical evidence represented by the sample observations available.

We will see, once again, the practical utility of probability distributions!

## INFERENTIAL STATISTICS

In practice:

- Statistical hypothesis: an assertion regarding the parameters of one or more populations that we want to test or investigate.
- Hypothesis testing: the procedure that leads to a decision concerning a particular hypothesis and is based on a random sample extracted from the population of interest.


## INFERENTIAL STATISTICS

- Null Hypothesis: $\mathbf{H}_{0}$, is the "default hypothesis", the "thing that is accepted", the currently accepted value for a certain parameter.
- Alternative Hypothesis: $\mathbf{H}_{\mathrm{a}}$ or $\mathbf{H}_{\mathbf{1}}$ and also called, in some books, "the research hypothesis", involves the assertion to be tested.


## Let's see a practical example

## INFERENTIAL STATISTICS

Within a Company it is believed that, on the average, a given chemical process leads to 100 kg of API. A QA Officer claims that, after the last change to the equipment, the average yield is no longer 100 kg .


## Note :

- Hypotheses are always statements about the population or distribution being studied, NOT about the sample.
- $H_{0}$ and $H_{1}$ are mathematical opposites of one another and together they cover all possibilities !


## INFERENTIAL STATISTICS

- There are just two possible outcomes:
- Reject the Null Hypothesis: we then believe $\mathrm{H}_{1}$ to be the case
- Fail to reject the Null Hypothesis : we basically keep $\mathrm{H}_{0}$


## How can we do the testing ?

## How can we reject $H_{0}$ or not?

## INFERENTIAL STATISTICS

With regard to our case study, let us first define some key points:

- it is a hypothesis test about a population mean, $\mu$, that it is reasonable to assume is normally distributed
- we assume that the population variance, $\boldsymbol{\sigma}^{2}$, is unknown
- let's suppose we have a limited number of yield values, and this implies that the "teststatistic" to be used is the $t$-statistic.
- In practice we have only 15 yield values with an average yield $\overline{\boldsymbol{x}}=101.2 \mathrm{Kg}$ and a standard deviation $\boldsymbol{s}=1.3 \mathrm{Kg}$.


## INFERENTIAL STATISTICS

The test statistics $t$ to be calculated is:

$$
T=\frac{\bar{x}-\mu}{s / \sqrt{n}}=\frac{101.2-100}{1.3 / \sqrt{15}}=3.575
$$

While $-t_{c}$ and $+t_{c}$ are obtained using the T.INV.2T function which returns the two-tailed inverse of the Student's $t$ distribution.

Since $T$ value falls outside the acceptance zone bounded by $-t_{c}$ and $+t_{c}$, there is evidence to reject the null hypothesis at $\alpha=0.05$.

In other words:

## the QA Officer was right !

A
1

B
C

Terms of the problem

$$
\begin{array}{r|c|}
\mu_{0} & =100,0 \\
\mu_{1} & \neq 100,0 \\
\alpha & =0,05 \\
\hline
\end{array}
$$

Experimental evidence
n. of batches $=\quad 15$

Average yield $=\quad 101,2$

Standard deviation $=1,3$

$t \boldsymbol{t c}=$| $-2,145$ | 2,145 |
| :--- | :--- |

$T=3,575$

## INFERENTIAL STATISTICS

Let's remember the initial statistical hypothesis, i.e.:

$$
\mathrm{H}_{0}: \mu=100 \mathrm{~kg} \text { (Null hypothesis) } \quad[\text { two tails test }
$$

If, instead, the assumption of the QA Officer had been that the yield was greater than 100 Kg , how would have been $\mathrm{H}_{0}$ and $\mathrm{H}_{1}$ ? Simple:

$$
\begin{aligned}
& \mathrm{H}_{0}: \mu \leq 100 \mathrm{~kg} \text { (Null hypothesis) } \\
& \mathrm{H}_{1}: \mu>100 \mathrm{~kg} \text { (Alternative hypothesis) }
\end{aligned} \quad \text { one (right) tail test }
$$

and what would hypothesis testing be like?

## INFERENTIAL STATISTICS

Again, the value of the $T$-test statistic would be the same as calculated before, i.e., 3.575.

However, since in this case the test is "one side only", the $\boldsymbol{t}_{\boldsymbol{c}}$ value will be calculated using the T.INV function which returns the inverse of the left tail Student's $t$-distribution.

Also, in this case the value of $\boldsymbol{T}$ falls beyond the limit corresponding to $\boldsymbol{t}_{c}$, and therefore there is evidence to reject the null hypothesis at $\alpha=0.05$.

In other words:

## the QA Officer is still right!

Terms of the problem

| $\mu_{0}$ | $=100,0$ |
| ---: | :---: |
| $\mu_{1}$ | $>100,0$ |
| $\alpha$ | $=0,05$ |

## Experimental evidence

n. of batches $=15$

Average yield $=101,2$

Standard deviation $=1,3$
$\boldsymbol{t c}=1,761$
$T=3,575$

## INFERENTIAL STATISTICS

- From what has just been shown, the power and usefulness of hypothesis testing for practical purposes clearly emerge.
- It is therefore worth seeing some other applications of practical use.


## INFERENTIAL STATISTICS

Let's consider a validated tableting process that, under normal operating 51,85 conditions, produces tablets with an average weight of 50.36 mg and a 48,53 standard deviation of 2.235 mg . 50,46

During the production of a batch of tablets, 20 in-process samples are 53,14 taken randomly, the weights of which are shown in the table on the side. 57,32 taken randomly, the weights of which are shown in the table on the side. 48,90
We want to test the hypothesis that the process is under control, namely 53,72

that:
$H_{0}: \mu=50.36 \mathrm{mg}$ vs. $H_{1}: \mu \neq 50.36 \mathrm{mg}$ ..... 53,42 ..... 46,08
at a significance level of $5 \%(\alpha=0.05)$ or, alternatively, at a confidence ..... 47,00
level of $95 \%$ or 0.95 . ..... 53,16

## INFERENTIAL STATISTICS

Let's consider a validated tableting process that, under normal operating conditions, produces tablets with an average weight of 50.36 mg and a standard deviation of 2.235 mg .

Since the standard deviation (or variance) of the population is known, the test statistic to use is:

$$
Z=\frac{\bar{x}-\mu}{\frac{\sigma}{\sqrt{n}}}
$$

The sample mean can easily be obtained from the weight values using the Excel AVERAGE function while critical values for $Z$ can be obtained using the Excel INV.NORM.S function.

## INFERENTIAL STATISTICS

The test statistics $\boldsymbol{t}$ to be calculated is:

$$
Z=\frac{\bar{x}-\mu_{0}}{\sigma / \sqrt{n}}=\frac{50,74-50,36}{2,235 / \sqrt{20}}=0,760
$$

While $-z_{c}$ and $+z_{c}$ are obtained using the NORM.S.INV function which returns the inverse of the standard normal cumulative distribution. The distribution has a mean of zero and a standard deviation of one.

Since $Z$ value falls within the acceptance zone bounded by $-z_{c}$ and $+z_{c}$, there is insufficient evidence to reject the null hypothesis at $\alpha=0.05$.

H

Terms of the problem with known process variance

| $\mu_{0}=$ | 50,36 |
| ---: | :---: |
| $\mu_{1} \neq$ | 50,36 |
| $\sigma=$ | 2,235 |
| $\alpha=$ | 0,05 |

## Experimental evidence

n. of batches $=\quad 20$

Average yield $=50,74$
$-z(1-\alpha / 2)=-z(0.975)=-1,960$
$+z(1-a / 2)=+z(0.975)=1,960$

In other words:
based on the sample data the process is under control!

## INFERENTIAL STATISTICS

Let's consider the example just seen assuming we don't know the standard deviation (or variance) of the process:

- it is a hypothesis test about a population mean, $\mu$, that it is reasonable to assume is normally distributed
- the population variance, $\sigma^{2}$, is unknown
- In practice we have 20 weight values with an average value of $\overline{\boldsymbol{x}}=50.74 \mathrm{mg}$ and a standard deviation $\boldsymbol{s}=2.6982 \mathrm{mg}$.
- Since we have a limited number of weight values, the "test-statistic" to be used is the $t$ statistic.


## INFERENTIAL STATISTICS

The test statistics $\boldsymbol{t}$ to be calculated is:

$$
T=\frac{\bar{x}-\mu}{s / \sqrt{n}}=\frac{50.74-50.36}{2.6982 / \sqrt{20}}=0.6298
$$

While $-t_{c}$ and $+t_{c}$ are obtained using the T.INV.2T function which returns the two-tailed inverse of the Student's $t$ distribution.

Since $T$ value falls within the acceptance zone bounded by $-t_{c}$ and $+t_{c}$, there is insufficient evidence to reject the null hypothesis at $\alpha=0.05$.

In other words:
based on the sample data the process is under control !

## INFERENTIAL STATISTICS

Consider an automated manufacturing process that rejects tablets if they weigh less than 95 mg or more than 108 mg .

Out of 100 tablets we obtained: 3 tablets $<95 \mathrm{mg}$ and 2 tablets $>108 \mathrm{mg}$.
with this information alone we can estimate the average and standard deviation of the production process that generated it!

In fact, assuming that the weights of the tablets are normally distributed, which is reasonable, then...

## INFERENTIAL STATISTICS

$$
\left\{\begin{array} { l } 
{ P ( \mathrm { w } < 9 5 \mathrm { mg } ) = \Phi ( \frac { 9 5 - \mu } { \sigma } ) } \\
{ P ( \mathrm { w } > 1 0 8 \mathrm { mg } ) = 1 - \Phi ( \frac { 1 0 8 - \mu } { \sigma } ) }
\end{array} \quad \left[\begin{array}{l}
\Phi\left(\frac{95-\mu}{\sigma}\right)=0.03 \\
1-\Phi\left(\frac{108-\mu}{\sigma}\right)=0.02
\end{array}\right.\right.
$$

from which it follows that:

$$
\left\{\begin{array} { l } 
{ 9 5 - \mu = \sigma Z _ { 0 . 0 3 } } \\
{ 1 0 8 - \mu = \sigma Z _ { 0 . 9 8 } }
\end{array} \quad \square \left\{\begin{array}{l}
95-\mu=\sigma(1.88) \\
108-\mu=\sigma(2.05)
\end{array} \quad \begin{array}{l}
\mu=101.22 \mathrm{mg} \\
\sigma=3.31 \mathrm{mg}
\end{array}\right.\right.
$$

where $\mathrm{Z}_{0.03}$ hand $\mathrm{Z}_{0.98}$ have been calculated using the Excel NORM.S.INV function

## INFERENTIAL STATISTICS

Everything seen so far has shown how the Statistical Hypothesis Test can be useful in many practical cases:

- "infer" from experimental data crucial information on the state of a process
- check if a certain "parameter" lies within the confidence interval (typical application: determining if a result is an OOS)
- compare the mean values or the spreads of two or more datasets (typical applications of this are in: suppliers' validation, comparison of analytical data generated by different methods, etc.)


# INFERENTIAL STATISTICS <br> 1-Sample t test, 2-Sample t test and <br> 2-Varlances test 

## INFERENTIAL STATISTICS

Hypothesis tests, such as those just also allow to establish if:

- The mean of a sample differs significantly from a specified value $\boldsymbol{\rightarrow} \mathbf{1}$-Sample $\boldsymbol{t}$ test
- Two data group means are different $\boldsymbol{\rightarrow}$ 2-Sample $\boldsymbol{t}$ test
- The variances, or the standard deviations of two data groups differ $\boldsymbol{\rightarrow} \mathbf{2}$ Variances test


## INFERENTIAL STATISTICS

## 1-Sample t test

Null hypothesis:
$H_{0}: \mu=\mu_{0} \quad$ The population mean $(\mu)$ equals the hypothesized mean $\left(\mu_{0}\right)$

Alternative hypothesis:
$H_{1}: \mu \neq \mu_{0} \quad$ The population mean $(\mu)$ differs from the hypothesized mean ( $\mu_{0}$ )
$H_{1}: \mu>\mu_{0} \quad$ The population mean $(\mu)$ is greater than the hypothesized mean ( $\mu_{0}$ )
$H_{1}: \mu<\mu_{0} \quad$ The population mean $(\mu)$ is less than the hypothesized mean ( $\mu_{0}$ )

## INFERENTIAL STATISTICS

## 2-Sample t test

Null hypothesis
$H_{0}: \mu_{1}-\mu_{2}=0 \quad$ The difference between the population means $\left(\mu_{1}-\mu_{2}\right)$ equals zero

Alternative hypothesis
$H_{1}: \mu_{1}-\mu_{2} \neq 0 \quad$ The difference between the population means $\left(\mu_{1}-\mu_{2}\right)$ does not equal zero
$H_{1}: \mu_{1}-\mu_{2}>0 \quad$ The difference between the population means $\left(\mu_{1}-\mu_{2}\right)$ is greater than zero
$H_{1}: \mu_{1}-\mu_{2}<0 \quad$ The difference between the population means $\left(\mu_{1}-\mu_{2}\right)$ is less than zero

## INFERENTIAL STATISTICS

## 2-Variances test

Null hypothesis
$\mathrm{H}_{0}: \sigma_{1} / \sigma_{2}=1$ The ratio between the first population standard deviation ( $\sigma_{1}$ ) and the second population standard deviation $\left(\sigma_{2}\right)$ is equal to 1 .

Alternative hypothesis
$\mathrm{H}_{1}: \sigma_{1} / \sigma_{2} \neq 1 \quad$ The ratio between the first population standard deviation $\left(\sigma_{1}\right)$ and the second population standard deviation $\left(\sigma_{2}\right)$ does not equal 1
$H_{1}: \sigma_{1} / \sigma_{2}>1 \quad$ The ratio between the first population standard deviation $\left(\sigma_{1}\right)$ and the second population standard deviation $\left(\sigma_{2}\right)$ is greater than 1
$H_{1}: \sigma_{1} / \sigma_{2}<1 \quad$ The ratio between the first population standard deviation ( $\sigma_{1}$ ) and the second population standard deviation $\left(\sigma_{2}\right)$ is less than 1

## INFERENTIAL STATISTICS

## Let's see a few practical examples

## INFERENTIAL STATISTICS

Let's consider six HPLC assay values within specs (NLT 100\%) and one "borderline" value (99,85\%).
Is this an OOS result, or does it belong to the same population of the other values?

## 1 Sample t-test

| Assay values (\%) |  |  |  |
| :---: | :---: | :---: | :---: |
| 100,05 |  |  |  |
| 100,00 | Mean ( $\overline{\text { x }}$ ) | 100,05 | = AVERAGE(C5:C10) |
| 100,07 | Std. Dev. (s) | 0,0362 | = STDEV.S(C5:C10) |
| 100,10 | Count | 6 | = COUNT(C5:C10) |
| 100,02 | Standard Error of Mean (SEM) | 0,0148 | = F7/(SQRT(F8)) |
| 100,03 | Degrees of freedom (dof) | 5 | = F8-1 |
|  | Hypothesized mean ( $\mu$ ) | 99,85 |  |
|  |  |  |  |
|  | t-statistic | 13,19698 | $=(\mathrm{F} 6-\mathrm{F} 11) / \mathrm{F9}$ |
|  | $P$-value (two-tail test) | 0,0000 | = T.DIST.2T(F13;F10) |

Since $P$-value $<0.05$ there is evidence enough to reject the Null Hypothesis, i.e., $\mathrm{H}_{0}: \mu=99.85$ or Mean Assay value $=99.85$

## INFERENTIAL STATISTICS

Let's consider two series of pH values, one determined in-house on real samples and the other reported on the corresponding CoAs provided by the supplier together with the samples.

|  | Sodium Acetate pH values |  |
| :---: | :---: | :---: |
|  | In-house | Supplier's CoA |
| Sample 1 | 8.1 | 8.1 |
| Sample 2 | 8.3 | 8.1 |
| Sample 3 | 8.2 | 8 |
| Sample 4 | 8.5 | 8.4 |
| Sample 5 | 8.5 | 8.4 |
| Mean value | $\mathbf{8 . 3 2}$ | $\mathbf{8 . 2 0}$ |

On the average are the two series of data here above reported, statistically different or not?

## INFERENTIAL STATISTICS

Let's first look at data visualization using boxplots.
Both datasets are within specs and box widths look rather similar.

Apart from this, we cannot say much more.
The t-test can tell us whether the two mean values are statistically different or not, but before applying it, it must be established whether the variances of the two populations significantly differ from each other or not. In fact, there are two possible types of t-tests!


## INFERENTIAL STATISTICS

| B | C | D |
| :---: | :---: | :---: |
|  |  |  |
|  | In-house | Supplier's CoA |
|  | 8,1 | 8,1 |
|  | 8,3 | 8,1 |
|  | 8,2 | 8,0 |
|  | 8,5 | 8,4 |
|  | 8,5 | 8,4 |
| Mean $=$ | 8,3 | 8,2 |
| Variance $=$ | 0,032 | 0,035 |


|  | F-Test Two-Sample for Variances |  |
| :--- | :---: | :---: |
|  | Supplier's CoA | In-house |
| Mean | 8,20 | 8,32 |
| Variance | 0,035 | 0,032 |
| Observations | 5 | 5 |
| df | 4 | 4 |
| F | 1,0938 |  |
| P(F<=f) one-tail | 0,4664 |  |
| F Critical one-tail | 6,3882 |  |

Examination of the variances in the two samples shows that one is numerically greater. The F-test is then performed using this as the first sample. THIS IS VERY IMPORTANT IN EXCEL !!

The outcome of the test does not show a significant difference in the variances of the two populations and therefore we will be able to apply the t-test assuming equal variances.

## INFERENTIAL STATISTICS

| Since the value of the t-test statistic | t-Test: Two-Sample Assuming Equal Variances |  |  |
| :---: | :---: | :---: | :---: |
|  |  |  |  |
|  |  | In-house | Supplier's CoA |
| (1.0366) is found to be within the two- | Mean | 8,32 | 8,20 |
| tailed critical t interval (-2.3060, | Variance | 0,032 | 0,035 |
| 3060) at the 5\% significance leve | Observations | 5 | 5 |
| 3060), at the 5\% significan | Pooled Variance | 0,0335 |  |
| (or 95\% confidence) we can say that | Hypothesized Mean Difference | 0 |  |
| there is no significant difference | df | 8 |  |
|  | t Stat | 1,0366 |  |
| between the two mean values. | $\mathrm{P}(\mathrm{T}<=\mathrm{t})$ one-tail | 0,1651 |  |
|  | t Critical one-tail | 1,8595 |  |
|  | $\mathrm{P}(\mathrm{T}<=\mathrm{t})$ two-tail | 0,3302 |  |
|  | t Critical two-tail | 2,3060 |  |

## INFERENTIAL STATISTICS

Instead, let's now consider the data in the table on the side relating to a different supplier (Supplier 1).

|  | Sodium Acetate pH values |  |
| :---: | :---: | :---: |
|  | In-house 1 | Supplier's 1 CoA |
| Sample 1 | 8.1 | 8.6 |
| Sample 2 | 8.3 | 8.6 |
| Sample 3 | 8.2 | 8.5 |
| Sample 4 | 8.5 | 8.9 |
| Sample 5 | 8.5 | 8.9 |
| Mean value | $\mathbf{8 . 3 2}$ | $\mathbf{8 . 7 0}$ |

Again: are the two mean values here above reported, statistically different or not?

## INFERENTIAL STATISTICS

In this case it is evident that the two pH data distributions are shifted from each other. However, box widths are still comparable $\Rightarrow$ data spreads look similar.

Only the $t$-test can confirm whether the two average values are significantly different or not, but, once again, to apply the correct one, we must first establish whether the variances of the two populations can be considered equal or not.


## INFERENTIAL STATISTICS

|  | In-house 1 | Supplier's 1 CoA |
| ---: | :---: | :---: |
|  | 8,1 | 8,6 |
|  | 8,3 | 8,6 |
|  | 8,2 | 8,5 |
| Mean $=$ | 8,5 | 8,9 |
|  | 8,5 | 8,9 |
| Variance $=$ | 0,032 | 0,035 |


| F-Test Two-Sample for Variances |  |  |
| :--- | :---: | :---: |
|  | Supplier's 1 CoA | In-house 1 |
| Mean | 8,70 | 8,32 |
| Variance | 0,035 | 0,032 |
| Observations | 5 | 5 |
| df | 4 | 4 |
| F | 1,0938 |  |
| P(F<=f) one-tail | 0,4664 |  |
| F Critical one-tail | 6,3882 |  |

As also for the previous case, the examination of the variances in the two samples shows that one is numerically greater. The F-test is then performed using this as the first sample.

The outcome of the test does not show a significant difference in the variances of the two populations and therefore we can apply the t-test assuming equal variances.

## INFERENTIAL STATISTICS

In this case, since the value of the $t$ test statistic (-3.2827) is outside the two-sided critical t interval (-2.3060, $+2.3060)$, at the level of significance of $5 \%$ (or $95 \%$ confidence) it can be said that there is a significant difference between the two mean values.

| t-Test: Two-Sample Assuming Equal Variances |  |  |
| :--- | :---: | :---: |
|  |  |  |
| Mean | In-house 1 | Supplier's 1 CoA |
| Variance | 8,32 | 8,70 |
| Observations | $\mathbf{0 , 0 3 2}$ | $\mathbf{0 , 0 3 5}$ |
| Pooled Variance | 5 | 5 |
| Hypothesized Mean Difference | 0,0335 |  |
| df | 0 |  |
| t Stat | $\mathbf{8}$ |  |
| P(T<=t) one-tail | 0,0056 |  |
| t Critical one-tail | 1,8595 |  |
| P(T<=t) two-tail | 0,0111 |  |
| t Critical two-tail | 2,3060 |  |

## INFERENTIAL STATISTICS

Summing up:
. in both cases no significant difference was observed in the variances of the populations from which the samples under study were extracted and therefore the t-test for equal variances was always applied

* unlike the first case, in the second a significant difference was observed between the averages of the values measured at home and those reported on the CoA of Supplier 1.

A possible hypothesis could be that Supplier 1 uses a different method than the in-house one which systematically overestimates the values ... but this is a matter for another investigation ©

## LINEAR REGRESSION

## LINEAR REGRESSION

The objective of Ordinary, or simple, Linear Regression (OLR) is to mathematically describe the effect of an independent variable X (aka, predictor, regressor or explanatory variable) on a dependent variable Y (aka, response, outcome ) using a formula which shows what happens to variable $Y$ when the variable $X$ changes.

## LINEAR REGRESSION

Since data pairs usually appear as a cloud of points like that shown here on the side, the problem is to find the so called best-fit line also known as regression line.


To obtain this line, OLR uses the so-called Least Squares Method which minimizes the distance between the experimentally measured data and the straight line we are looking for.

## LINEAR REGRESSION

The classical regression line, or Ordinary Least-Squares Regression (OLR or LSR), is based on the minimization of the sum of the squares of the differences between the observed values of $Y\left(y_{i}\right)$ and those estimated by the regression line $\left(\widehat{y}_{i}\right)$ relative to the variable Y only.


## Residual or Residual Error

$$
\delta_{i}=y_{i}-\widehat{y_{i}}
$$

$y_{i}=$ experimental data
$\widehat{y_{i}}=$ calculated value

## LINEAR REGRESSION

Regression line equation

$$
\widehat{y}=a+b x
$$

Line intercept

$$
a=\bar{y}-b \bar{x}
$$

Line Slope or
Regression coefficient

$$
b=\frac{\sum_{i}\left(x_{i}-\bar{x}\right)\left(y_{i}-\bar{y}\right)}{\sum_{i}\left(x_{i}-\bar{x}\right)^{2}}=\frac{\operatorname{Cov}(X, Y)}{\sigma_{X}^{2}}
$$

## LINEAR REGRESSION

The fact that OLR is based on minimizing the sum of squared deviations, or "residuals", only in the « $y$ direction» has profound practical implications:
$>$ If we invert the two variables $x$ and $y$, we obtain a different Least Squares Regression line.
> Understanding the properties of residuals is vital in determining whether the model is good or not.
$>$ It is desirable that the residues be small and undistorted (or unbiased).
$>$ The model is susceptible to outliers and anomalous data.

## LINEAR REGRESSION

For regression analysis it must be used the "regression tool" accessible from "Data Analysis"



## LINEAR REGRESSION

## Regression analysis results can be obtained on the same worksheet, in a new worksheet or even in a new workbook selecting the appropriate output option.



## LINEAR REGRESSION



SUMMARY OUTPUT

| Regression Statistics |  |
| :--- | ---: |
| Multiple R | 0,9497 |
| R Square | 0,9019 |
| Adjusted R Square | 0,9008 |
| Standard Error | 0,1810 |
| Observations | 89 |

This section contains summary indices such as $R$ square which is used as an index of the goodness of the regression curve. Multiple $R$ is the square root of $R$ square and is a "sample correlation coefficient". Adjusted $R$ square is R square but adjusted for the number of terms in the model.

The Standard Error or Standard Error of Estimates (SEE) measures the variability (standard deviation) of the observed values (data) around the regression line. The higher it is, the further the experimental data are from the regression line !

| ANOVA |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | $d f$ | SS | MS | $F$ | Significance $F$ |
| Regression | 1 | 26,2054 | 26,2054 | 800,1923 | 0,0000 |
| Residual | 87 | 2,8492 | 0,0327 |  |  |
| Total | 88 | 29,0546 |  |  |  |


|  | Coefficients | Standard Error | $t$ Stat | $P$-value | Lower 95\% | Upper 95\% | Lower 95,0\% | Upper 95,0\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Intercept | 0,4451 | 0,4320 | 1,0303 | 0,3057 | -0,4136 | 1,3038 | -0,4136 | 1,3038 |
| x | 0,9868 | 0,0349 | 28,2877 | 0,0000 | 0,9175 | 1,0561 | 0,9175 | 1,0561 |
|  |  |  | This Standard Error is instead the Standard Error of the sampling distribution |  |  |  |  |  |

## LINEAR REGRESSION

## SUMMARY OUTPUT

| Regression Statistics |  |
| :--- | ---: |
| Multiple R | 0,9497 |
| R Square | 0,9019 |
| Adjusted R Square | 0,9008 |
| Standard Error | 0,1810 |
| Observations | 89 |


| Observations |  |
| :--- | :---: |
|  |  |
| ANOVA |  |
|  | $d f$ |
| Regression | 1 |
| Residual | 87 |
| Total | 88 |


|  | Coefficients | Standard Error | t Stat | P-value | Lower 95\% | Upper 95\% | Lower 95,0\% | Upper 95,0\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Intercept | 0,4451 | 0,4320 | 1,0303 | 0,3057 | -0,4136 | 1,3038 | -0,4136 | 1,3038 |
| x | 0,9868 | 0,0349 | 28,2877 | 0,0000 | 0,9175 | 1,0561 | 0,9175 | 1,0561 |

## ESTIMATION OF THE

## GOODNESS OF FIT MODEL

## ESTIMATION OF THE GOODNESS OF FIT MODEL

* Residuals represent the difference between the real value of the dependent variable ( Y ) and the model predicted value (predicted Y or $\hat{\mathrm{Y}}$ )
* Residues should have the following characteristics:
- have an average value of zero
- be independent and «normally distributed» (or, better, they do not display any patterns)
. In general. the value of Residue $=y_{i}-\widehat{y}_{i}$ is plotted vs. $\widehat{y}_{i}$ or $x_{i}$ observed - calculated


## ESTIMATION OF THE GOODNESS OF FIT MODEL



The residuals do not show any pattern!

NO lack-of-fit



## ESTIMATION OF THE GOODNESS OF FIT MODEL



The residuals show a pattern!



## ESTIMATION OF THE GOODNESS OF FIT MODEL

Residuals plot consisting of Histogram + density curve obtained using JASP 0.17.2


## ESTIMATION OF THE GOODNESS OF FIT MODEL

## Lack-of-fit means curvature in data.

 What to do ?SIMPLE : add a quadratic term!

## ESTIMATION OF THE GOODNESS OF FIT MODEL




## CONCLUSIONS

## CONCLUSIONS

*. Microsoft Excel ${ }^{\circledR}$ is undoubtedly the simplest, most widespread and most used "data management" program in companies, including those in the chemical-pharmaceutical sector.

* Even if it is not a specific software for the statistical field, Excel allows you to do a lot and at "almost zero" cost.
* Although we have seen many applications, there are still many that we cannot cover here due to time constraints, but not only....


## CONCLUSIONS

* Excel has in fact numerous limitations precisely because it was originally developed for other purposes and only subsequently also adapted for statistical purposes. An example for all can be the control charts and, in particular, those divided by year.
. However, there is no doubt that its constant use would greatly increase the knowledge of the processes through the data they generate, would keep them better under control and would also find ideas for their improvement.


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